

**Basic Mediation Course  
 1-4 December 2011**

**COURSE EVALUATION**

**1. How do you evaluate:**

	Excellent	VGood	Good	Fair	Poor
The course content	12	9	4		
The simulations	14	9	1	1	
The theory	11	10	4		
The instructors	14	11			
The course overall	13	12			

**2. Was there sufficient practical information?** Yes 23 No 2

- Could be more instructor led role plays.
- Feedback and input from coaches was excellent.
- A role play (full) with coaches to give the class a better idea of the whole process.
- More.
- A bit scary at first but it worked itself out.
- I was a little uncertain where we were in the process over the first two days.
- Perhaps a little more on reality testing. A little more on moving between exploration to option generation.
- Good mixture of practice and theory.
- I found the entire course focused on the practical which was the most useful part.
- Role plays were really useful.
- Lots of practical requirements testing.
- Very practical.
- Modelling definitely helped – all information had a practical application.

**3. Was there sufficient theoretical input?** Yes 25 No         

- Some more theory would be good. Some brief pre-course reading would be good.
- Would like a 1 page (if possible) summary of the whole process.

- A lot of information. We could have used a base because of the varying styles of the coaches.
- Will be more meaningful when read the text.
- Not sure what is meant by this.
- The theory did not get bogged down in complex detail – just enough to understand and underpin practical.
- The coaches/instructors offered excellent feedback and background on mediation theory.
- A little difficult to grasp at first, but it became easier as the course progressed.

**4. Are there additional topics/subjects you would like to see covered?**

- Legal subject and example of settlement agreement.
- Conflict resolution.
- Starting a mediation career – how to start a practice.
- I thought we had plenty to do over the 2 + 2 days, so NO.
- Future career opportunities.
- Role play of exploration and negotiation stage.
- I think the four days were as loaded as they could be. Quieter sites available for the break out areas.
- Not sure at this time.
- Process.

**5. What effect will the course have on your dispute resolution skills?**

Substantial\_\_\_21\_\_\_ Moderate\_\_\_2\_\_\_ Slight\_\_\_\_\_ Negligible\_\_\_\_\_

**6. Are you interested in further training? Yes\_\_\_25\_\_\_ No\_\_\_\_\_**

**7. How did you hear about this course?**

Bond website; internet; Bond Uni; colleague recommendation; Bond Uni; colleagues; internet; Bond; my boss sent me (I got an outlook message to reserve 1-4 December); word of mouth; online Bond and A-G site; Bond website; family; via colleagues, known about course for long period of time, considered to be the best course; website; internet search, colleague reference and AMA referral; website; internet research (Google); internet; colleague; colleagues; net; Bond website; AMA.

**8. General comments:**

- The coaches were excellent and I appreciated their input and sharing of information and wisdom. I was surprised at how the learning appeared to happen through “osmosis”!

- Can all the material be put to an education/experienced teacher to improve on the teaching aspect – ie passing knowledge from self to other – of this whole course.
- Enjoyed course – the practical focus was very helpful.
- The course was very rewarding and educational.
- One of the coaches was extremely harsh, however I found the others were fantastic and much more about coaching and teaching. Would be good to run through the whole process in the theory component prior to practicing our first session. Food was fantastic. Room was too cold. Great dynamic between Laurence, Libby and coaches. Some very experienced and insightful coaches were present, Robyn, Jenny, David, Lisa, Mieke.
- Great course. Ensure that teacher training pack numbers are the same as student packs.
- The course was intensive. Laurence, Libby and Linda did a fantastic job. I believe we would have benefitted more from a clearer teaching of “exploration” stage. Overall, it was a phenomenal experience. Will recommend the course!
- Would like to see more demonstrated sessions, ie course co-ordinators/ coaches demonstrating actual aspects (particularly difficult areas).
- Very well run; excellent coaches; full on; exhausting but very satisfying.
- Great course; great instructors – so helpful and passionate; amazing coaches – was a fun 4 days.
- Really enjoyed the workshop. Very committed coaches and it very much helped that the group was so cohesive. Further, the overall program was well executed and structured. Well done!
- Thanks for a great course that effectively offered multiple supported opportunities to apply theories and skills. The coaching was huge – really appreciated the quality and range of input and the opportunities to engage during and after sessions. I like that the first 2 days were not just chalk/talk. Otherwise I get antsy!
- Great coaches, awesome course.
- Looking forward to the assessment and family component.
- Great class, very productive and I have learned a lot which will impact my practical work with clients and other lawyers. Thank you for a well organised, interesting course.
- This was a most worthwhile experience – enjoyable and valuable!
- Very well done; really impressed; worth money spent.
- I had a great time – see you next year for Assessment and then FDRP!