

**NATIONAL ACCREDITATION
MEDIATOR ASSESSMENT COURSE
LEGAL SKILLS CENTRE, FACULTY OF LAW**

10-11 February 2012

Evaluations

(i) Things I liked about the program (eg preparation, 2 days, mail-outs, role plays etc)

- Great role plays experience in the first day. Great to go over materials. Robyn explained and clarified the process really well. Provides a really good learning environment. The DVD was really good.
- The program is very good. I liked the support and encouragement of the assessors. Very helpful.
- Dynamics of the group. Helpful mediators.
- Mail outs were good – comprehensive. I think the program works well. The practise runs work very well.
- All of it. Good fun. Great coaches.
- Role plays; scenarios.
- The coaches were very skilled and easy going and understanding of our stress. The preparation material was great – will make use of “the card”.
- Opportunity to practice beforehand. Role plays – learnt a lot in these as a role player and a mediator.
- Highly interactive and supportive. A great application of theory.
- Role plays were very helpful. Coaches interaction very useful and informative.
- The support from the mediators and their realistic advice. Additionally, the scenarios were realistic and applicable. It was nice to have the course at Bond.
- Good informative guidance on day one and day two. Good facilities at Bond.
- The topics for mediation were all different and this required different approaches to the facilitative process. This means each activity is a learning process and you have to concentrate each time. The coaches were all excellent.
- Day 1 preparation before the assessment was invaluable. The session at the end of first day’s practice was very useful.
- Great access to coaches; great feedback; good practice sessions; effort made by everyone to encourage positive attitude.
- Very good coaching and preparation for day. Good group dynamics.

(ii) Things I would like to change (eg preparation etc)

- Overall it was great. Recommendations for the accommodation. Varsity Towers very bad.
- Difficult to say, I think it all works very well.
- Nothing - everything was great.
- More time to review the process together as a group, especially technique around the exploration phase.
- There are no suggestions I would make.
- One more mediation in the practice day. Also, the day of assessment was long but not much can be done about that. Great set up and great course.
- More activities to practise the mediation process – eg DVDs as examples.
- Really not sure – maybe more coffee/water? Air-conditioning a bit inconsistent and a bit uncomfortable.