



Policy Name: **Satisfactory Academic Progress Policy** for U.S.Federal
Direct Loan Program recipients

Contact Person: U.S. Financial Aid Administrator

Date of Approval: 25 August 2004

Date Last Amended: 08 July 2011

Date of Next Review: Last amendment date plus one year.

Related Policies: N/A

1. Overview:

In order to receive United States of America Direct Loan Program Federal Aid (Title IV), a student must maintain Satisfactory Academic Progress (SAP) towards their degree objective to remain eligible for Financial Aid. This requirement is established under the United States of America Amended *Higher Education Act* 1965.

SAP is measured by:

- A. The student's cumulative grade point average (GPA).
- B. The number of credits earned in relation to those attempted.
- C. The maximum time frame allowed to complete the academic program.

2.1 Cumulative GPA

Students who drop below the following minimum cumulative GPA will be placed on Financial Aid Warning.

Number of Credits Attempted	Minimum GPA
0 - 79	1.60
80 - 119	1.75
120 -159	1.90
160 and above	2.10

Grades included in the GPA are HD, D, C, P, UGP, PSU, F, AN, UGF, FSU and WF.

For the purposes of calculating SAP the grades are weighted as follows:

Grade	Weighting
HD	4
D	3.5
C	3
P	2
PSU	2
UGP	2
F	0
UGF	0
FSU	0
WF	0
AN	0

2.2 Credits earned versus credits attempted

Students who fail to successfully maintain a completion rate of at least 67% of cumulative *attempted* credit hours throughout their degree program will be placed on Financial Aid Warning.

Generally, grades of HD, D, C, P, PC, UGP and PSU will be counted toward hours earned. Hours attempted include the above as well as the grades of F, UGF, WF and FSU.

Grades of W will not be counted toward credit hours earned or attempted. Only finalised grades will be used in calculations. Determinations of SAP that exclude grades which are not yet finalised (INC, ICON, SP, Z) will be considered conditional upon finalisation of all grades.

Transfer credits count towards completed and attempted credits in calculations.

2.3 Maximum Time Frame

Guidelines established for measuring SAP are limited to accumulated attempted credit hours totalling no more than 150% of the credit hours required to complete all requirements for a degree program (i.e. 120 credit hours required \times 1.5 = 180 maximum allowable credit hours *attempted* for financial aid eligibility). See the following table for more information. Transfer hours from other institutions accepted by the University will count toward the maximum credit hour limit.

Total program credit hours (<i>earned</i>)	Maximum cumulated program credit hours (<i>attempted</i>)	Standard program length based on 40 CP study load per semester	Max number of semesters in which to complete (150% of program length)
80 credit hours	120	2 semesters	3 semesters
120 credit hours	180	3 semesters	5 semesters
180 credit hours	270	5 semesters	7 semesters

240 credit hours	360	6 semesters	9 semesters
320 credit hours	480	8 semesters	12 semesters

Students are no longer eligible to receive financial aid after they have reached these maximums.

3 Measurement of Academic Progress

Academic progress will be measured each semester once the grades are released. Students not making SAP will be placed on Financial Aid warning and will be notified in writing by the University.

A Change of Program will not affect a student's status and GPA will continue to be tracked across programs.

Warning or Probation status will not be affected by a Change of Program.

4 Postgraduate by Research

Students undertaking postgraduate study via research are also bound by the same criteria in relation to time, and must maintain successful progression towards completion of their research, in order to continue to gain access to financial aid

5 Financial Aid Warning

Students may receive Financial Aid for the semester they are on Warning. If they fail to meet the necessary SAP requirements at the end of their semester on Warning, their Financial Aid will be suspended. Students may re-apply for Financial Aid once they have regained satisfactory progress status. If students have their Financial Aid suspended, the University will notify them in writing.

Students may appeal Suspension and, if successful, have their Financial Aid eligibility re-instated and be placed on Financial Aid Probation

6 Financial Aid Probation

Students may receive Financial Aid for one more semester if they are placed on Financial Aid Probation. If, at the end of the Probation period, the student is meeting the minimum requirement for SAP standards, the Probation is lifted.

Students who fail to make SAP after a semester on Probation will have their Financial Aid suspended.

7 Financial Aid Suspension

Financial Aid Suspension will result in the loss of all federal aid. If a student successfully completes a semester without receiving Financial Aid

and meets the SAP requirements, the student is eligible to re-apply for Financial Aid.

8 Appeals and Probation

Where a student with extenuating circumstances such as the death of a relative, or illness or injury to the student, has been suspended from Federal Student Aid due to unsatisfactory academic progress, or who has exceeded the Maximum Time Frame condition, they may appeal the decision by submitting a written statement to the US Financial Aid Director in the Office of Student Administration.

In their appeal the student must explain why they did not meet SAP and what has changed to allow them to do so now.

This appeal must be received at the Office of Student Administration within 20 working days of the notice of aid suspension. The appeal will be considered and the student shall be notified of the results in writing within 20 working days.

If a student's appeal is upheld they will be placed on Federal Aid Probation and their eligibility for Federal Aid will be re-instated. The University may impose conditions such as a reduced course load.

After being placed on Probation a student must then be making Satisfactory Academic Progress or successfully following a plan with the University to ensure that they can meet SAP standards by a specific point in time.

Disbursements of funds will not be made while an appeal is being processed.

9 Review of a Decision

A student whose appeal has been declined may apply for a review of a decision to suspend their funding. The time limit for applying for a review of a decision is 14 days from the day the student first received notice of the decision, or such longer period as the reviewer allows.

The student must state, in writing, the reasons why he or she is applying for a review.

The University will:

- acknowledge receipt of the request for a review;
- appoint a review officer who is not the same officer who made the original decision and who occupies a position that is senior to that occupied by the original decision maker;
- notify the student, in writing, of the reviewer's decision and the reviewer's reasons for making the decision (the reviewer's available options are to confirm the decision, vary the decision, or set the decision aside and substitute a new decision).

Disbursements of funds will not be made while an appeal is being processed.

10 Disclaimer

The GPA calculated is an internal measure to calculate if a student is making SAP. It may not be used for admission or employment purposes.